





# HOUSING STUDENT STAFF: BUILDING LEADERS AND FOSTERING COMMUNITY







Housing student staff are at the heart of vibrant, supportive residence hall communities. Survey results highlight how these roles grow leaders and enrich the student experience.

## Student staff credited their role with building confidence and leadership capacity.

 <p><b>Respect</b> 74% said their student staff experience enhanced their ability to earn the respect of others</p>	 <p><b>Empathy</b> 77% said their student staff experience enhanced their ability to understand others</p>
 <p><b>Confidence</b> 70% said their student staff experience improved their confidence to assume greater responsibility</p>	 <p><b>Conflict</b> 75% said their student staff experience enhanced their ability to manage conflict</p>

## Student staff said their experience enhanced transferrable skills.

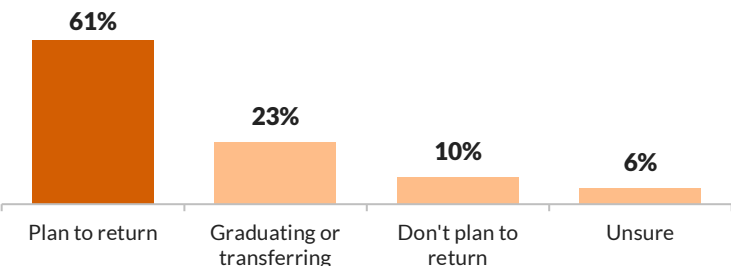
 <p><b>Communication</b> 77% said their student staff experience enhanced their communication skills</p>	 <p><b>Critical Thinking</b> 70% said their student staff experience enhanced their critical thinking skills</p>	 <p><b>Problem-Solving</b> 75% said their student staff experience enhanced their problem-solving skills</p>	 <p><b>Time Management</b> 73% said their student staff experience enhanced their time management skills</p>
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## Student staff said their teams turned shared goals into real results.




<p><b>73%</b> Said their student staff team worked effectively together</p> <p><b>69%</b> Said student staff team members discussed differing opinions in a respectful manner</p> <p><b>73%</b> Said their student staff team members achieved goals and tasks in a timely manner</p>	<div style="border: 2px solid #0070C0; border-radius: 15px; padding: 15px;"> <p style="font-size: 2em; font-weight: bold; margin: 0;">66</p> <p style="margin: 5px 0 0 20px;"><i>“My staff has been so welcoming and has taught me so much about how to be better as a resident assistant, professional, and person. I was nervous and shy when starting this job, but with the help of other RAs in my building, I have gained confidence and skills I will carry with me beyond this role.”</i></p> </div>
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## Student staff expressed high satisfaction with their role.

**Six out of ten** current student staff plan to return to their position for the next academic year



Plan	Percentage
Plan to return	61%
Graduating or transferring	23%
Don't plan to return	10%
Unsure	6%

-  **63%** were highly satisfied with their overall student staff experience
-  **54%** said their student staff position improved the value of their education
-  **63%** would recommend their student staff experience to a close friend

Data Source: 2024-2025 ACUHO-I / Benchworks Student Staff Assessment  
n = 2,034 students from 30 institutions in the United States